



About the Conflict Sensitivity Hub

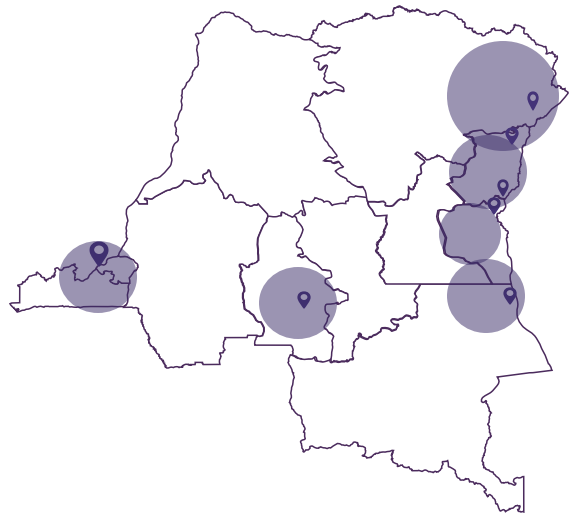
Humanitarian programming should include an analysis of the contexts in which it occurs. Significant social and economic changes can trigger and exacerbate conflict dynamics, thus impacting the implementation of humanitarian activities. Poorly delivered aid will have an insignificant impact; at worst, it can worsen or create new conflicts.

Developed as a center of expertise for the humanitarian community in the Democratic Republic of Congo (DRC), the conflict sensitivity hub (CSH) aims to strengthen the understanding and capacity of humanitarian, development, and peacebuilding (HDP) actors in conflict sensitivity. The CSH supports these actors in adopting a conflict-sensitive approach, ensuring their actions have a positive and sustainable impact on the communities receiving humanitarian aid in the DRC.

In numbers



Area of intervention



Added value of the CSH



Research and analysis

The CSH conducts research and analysis of conflicts and contexts, offering operational recommendations to help clients better direct their interventions. It also assists clients in developing their research and analysis skills.



Strengthening technical capacity

The CSH assists clients and partners in developing and sharing tools for monitoring contexts and the interaction between intervention and context, ensuring that conflict sensitivity is considered at both the programmatic and institutional levels.



Technical support

The CSH offers 3 types of training: basic training in conflict analysis, conflict and gender-sensitive programming, and conflict and gender-sensitive management. It also offers thematic training on conflict sensitivity in specific areas (humanitarian aid, education, cash transfers, etc.).



Learning

The CSH facilitates and encourages peer learning, sharing experiences and lessons learned between local organisations, national and international NGOs and donors through a community of practice.

Key changes observed

With support from the CSH, NGOs and UN agencies have restructured programmes to systematically integrate conflict sensitivity. They conducted comprehensive reviews of their strategies to ensure interventions consider local dynamics and implemented internal policies promoting conflict sensitivity across all project phases, reducing the risk of exacerbating tensions and maximizing positive impact.

- The **World Food Programme (WFP)** sub-office in Bunia benefited from the CSH services. The training provided by the CSH significantly improved the understanding of conflict sensitivity and fostered better cross-departmental collaboration, leading to more effective data consolidation for comprehensive conflict analysis.
- Following a training delivered by the CSH to the **UN cash working group** in Ituri, mixed committees were created to select beneficiaries, prioritising the most vulnerable while encouraging collaboration among community leaders. Additionally, beneficiaries now participate in selecting day labourers and distribution sites, a process that empowers them and strengthens community cohesion.

'Thanks to the CSH's technical support, we can now carry out our own context analyses and adapt our interventions in the field [...]. The conflict sensitivity approach is now systematic within IRC in DRC and has become an essential step before implementing any project'.

Jessy Kapasi Mwamba, **International Rescue Committee (IRC)**, Governance and System Strengthening Coordinator



Contact us

Email : drc@hub.org

Facebook : www.facebook.com/people/Conflict-Sensitivity-HUB-RDC/61557614890201/

LinkedIn : <https://www.linkedin.com/company/conflict-sensitivity-hub-cs-hub-rdc/>

They support us



Ministry of Foreign Affairs of the Netherlands